



**2009 Baltimore Area
Kosher Community Survey
Final Report**

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**Kosher Community Surveys LLC
www.kosher-community-surveys.com**

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We apologize for the delay in getting out the results of the 2009 Baltimore Kosher Community Survey. Baltimore’s kosher consumers came out in force for the survey – with over 430 participants.

The number of establishments participating in KCS’s Partners in Customer Feedback program was notably strong compared to other cities (see page 5). This initiative provides establishments with an easy opportunity to demonstrate their interest in your customer feedback.

In these challenging economic times, this is the time for kosher consumers to ask the owners and managers of establishments, “What did you learn from this year’s survey results?” and “What are you doing to improve?” Let us know what you hear back.

Overall Winners

Best Kosher Store/Butcher:

Wasserman & Lemberger

Best Kosher Store/Butcher Runner-Up:

Shlomo's Kosher Meat Market

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Best Kosher Restaurant:

David Chu's China Bistro

Best Kosher Restaurant Runner-Up:

Umami Bistro

* * *

Best Kosher Bakery:

Goldman's Kosher Bakery

Best Kosher Bakery Runner-Up:

Pariser's Bakery

Best of Kosher Baltimore

Stores/Butchers

Winners

Service Quality	Wasserman & Lemberger
Environment (Décor/Appearance/ Cleanliness)	Wasserman & Lemberger
Selection	Wasserman & Lemberger
Quality of Fresh & Prepared Foods	Wasserman & Lemberger
Price	Shlomo's Kosher Meat

Runners-up

Service Quality	Shlomo's Kosher Meat
Environment (Décor/Appearance/ Cleanliness)	Shlomo's Kosher Meat
Selection	Shlomo's Kosher Meat Seven Mile Market
Quality of Fresh & Prepared Foods	Shlomo's Kosher Meat
Price	Wasserman & Lemberger

Best of Kosher Baltimore Category Winners
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In order to qualify for winning recognition, an establishment must have received at least 100 evaluations. For the category winners, the top establishments were determined by adding together the percentage of customers who ranked the establishment "good" or "excellent" in each category. For the overall winners, the good and excellent percentages of all the categories were totaled together.

Restaurants

Winners

Food Quality	Accents Grill on the Atrium David Chu's China Bistro Goldberg's Bagels
Service Quality	David Chu's China Bistro
Environment (Décor/Appearance/ Cleanliness)	David Chu's China Bistro Umami Bistro
Value	David Chu's China Bistro

Runners-up

Food Quality	Milk and Honey Bistro Umami Bistro
Service Quality	Milk and Honey Bistro
Environment (Décor/Appearance/ Cleanliness)	Subway Eden Park
Value	Milk and Honey Bistro

Bakeries

Winners

Food Quality	Goldman's Kosher Bakery Goldberg's Bagels
Service Quality	Goldman's Kosher Bakery
Selection	Goldman's Kosher Bakery
Environment (Décor/Appearance/ Cleanliness)	Goldman's Kosher Bakery
Value	Goldman's Kosher Bakery

Runners-up

Food Quality	Sion's Bakery
Service Quality	Sion's Bakery
Selection	Dunkin' Donuts Goldberg's Bagels
Environment (Décor/Appearance/ Cleanliness)	Pariser's
Value	Dunkin' Donuts Sion's Bakery

Partners in Customer Feedback

Kosher Community Surveys started a new initiative this year, called the Partners in Customer Feedback Program (PICF), where kosher establishments can demonstrate their commitment to customer feedback.

The following text describes the general requirements for each of the three levels of recognition:

Bronze: Indicates a general interest in obtaining feedback from customers.

Silver: Posts a flyer for 2 weeks in the establishment regarding the KCS kosher survey (or equivalent activity).

Gold: Includes an individualized announcement about the KCS kosher survey (e.g., customer e-mail or hard copy newsletter/mailed flyer).

Kosher Community Surveys is pleased to award 2009 PICF recognition to the following establishments:

★ **Gold** ★
Tov Pizza
Shlomo's
Goldman's

Silver
Goldman's

Bronze
Schmell & Azman
Subway
Eden Café

Goldman's qualified for both Gold and Silver levels.

Wasserman & Lemberger

	Poor	Fair	Good	V.Good	Excellent
Service quality	3%	8%	12%	34%	43%
Environment (Cleanliness/layout)	3%	14%	24%	38%	21%
Selection of merchandise	2%	3%	14%	29%	53%
Quality of fresh & prepared foods	2%	2%	7%	26%	63%
Price	5%	11%	32%	38%	14%

Number of respondents for this store: 228

Complete Survey Results: Stores/Butchers

For another year, Wasserman & Lemberger maintained its place as the butcher to patronize for high quality kosher meat, as indicated by the written comments and scores of Baltimore kosher consumers. Many comments indicated excellent service by staff (Zalman was mentioned positively), but there were also some mentions of employees exhibiting an unfriendly demeanor. Customers observed that on too many occasions, the staff took payment with money and used the same hands for touching meat. Patrons warned that line waiting times can be very long, even after placing an order via phone. Another area for improvement: post a list of products and prices.

Shlomo's Kosher Meat Market

	Poor	Fair	Good	V.Good	Excellent
Service quality	1%	9%	17%	36%	36%
Environment (Cleanliness/layout)	5%	11%	35%	32%	17%
Selection of merchandise	2%	7%	26%	38%	27%
Quality of fresh & prepared foods	0%	3%	19%	34%	45%
Price	0%	3%	29%	48%	20%

Number of respondents for this store: 141

Shlomo's Kosher Meat Market was described by its customers as having good quality meats with very good service. Staff was described as friendly and very helpful. Customers appreciated the delivery option provided by this store and also noted the good quality of the fish. One note of criticism focused on the bad smell in the store from time to time

Seven Mile Market

	Poor	Fair	Good	V.Good	Excellent
Service quality	10%	19%	33%	26%	12%
Environment (Cleanliness/layout)	15%	24%	30%	23%	8%
Selection of merchandise	2%	7%	24%	36%	32%
Quality of fresh & prepared foods	7%	16%	31%	31%	16%
Price	10%	22%	34%	26%	9%

Number of respondents for this store: 379

Seven Mile Market is a fixture of Baltimore kosher grocery shopping. Customers most appreciated the selection of products offered by the store that allows for one-stop shopping. There were a number of positive comments about quality and price of produce, and some people indicated that the fish was good quality. Prepared food received mixed comments. At the same time, this store still has areas of improvement. One area of complaint by customers was the negative, rude attitude of store employees. A major food-related complaint was that products (particularly meat) purchased at the store spoil very quickly.

The Knish Shop

	Poor	Fair	Good	V.Good	Excellent
Food quality	1%	5%	12%	37%	45%
Service quality	4%	11%	25%	36%	24%
Environment (cleanliness/ appearance/décor)	4%	20%	31%	27%	18%
Value	3%	13%	33%	31%	20%

Number of respondents for this store: 189

Summary of Comments:

Customers of The Knish Shop expressed positive comments about the quality of the food with the tuna sandwich and sushi being the most specific recommendations. People found service to be friendly, but quite slow. The physical space of the establishment presented problems to consumers – the cramped facility often leads to long lines and makes it hard to enter the store for pre-Shabbat shopping. Patrons also suggested more attention to cleaning and improvement of décor.

Accents Grill on the Atrium

	Poor	Fair	Good	V.Good	Excellent
Food quality	1%	3%	11%	37%	48%
Service quality	3%	10%	22%	40%	26%
Environment (cleanliness/ appearance/décor)	1%	7%	23%	38%	31%
Value	5%	14%	32%	31%	18%

Number of respondents for this store: 282

Complete Survey Results: Restaurants

Summary of Comments:

Accents Grill received many written comments on the quality of its food. Baltimore consumers appreciated that the table service that is now offered, but there are some kinks to work out with that system. At the same time, people still have negative perceptions of the atrium area with the noise of people walking in the area. In addition, customers indicated that there have been problems with order accuracy, and efficiency of the deli counter service.

Caramels

	Poor	Fair	Good	V.Good	Excellent
Food quality	13%	14%	24%	27%	22%
Service quality	20%	17%	24%	23%	17%
Environment (cleanliness/ appearance/décor)	22%	22%	31%	11%	14%
Value	10%	17%	25%	29%	20%

Number of respondents for this store: 133

Summary of Comments:

Caramels received positive comments with particular mention of two types of food: pizza and sushi. At the same time, patrons observed that the establishment was not clean enough and that there were long waits for food service. Customers also requested that management look into improving customer service.

Cocoaccinos

	Poor	Fair	Good	V.Good	Excellent
Food quality	2%	7%	21%	33%	38%
Service quality	4%	10%	26%	31%	28%
Environment (cleanliness/ appearance/décor)	2%	9%	23%	39%	27%
Value	5%	15%	31%	32%	18%

Number of respondents for this store: 184

Summary of Comments:

Consumers provided Cocoaccinos mostly positive comments about the quality of its food offerings, with specific mentions of the salads, coffee and muffins. While some patrons found the menu to provide good variety, others asked for more options. Customers were disappointed that this establishment was not open late enough for dinner hours. Some patrons were disappointed that they do not serve cholov Israel products.

David Chu's China Bistro

	Poor	Fair	Good	V.Good	Excellent
Food quality	1%	4%	9%	32%	55%
Service quality	2%	3%	8%	35%	52%
Environment (Cleanliness/ appearance/décor)	1%	2%	12%	33%	52%
Value	2%	3%	15%	33%	47%

Number of respondents for this store: 302

Summary of Comments:

David Chu's has stood for quality Chinese food in Baltimore for a number of years. Positive written comments focused on very good quality service received by most people (but not all). Good consumer remarks also addressed the consistency of the food quality, the cleanliness of the restaurant, and the addition of the sushi option. Patrons specifically mentioned that they were comfortable bringing non-Jews here to dine. Customers particularly appreciate the new lower prices [There's nothing like competition, like newcomer Umami –ed.]. Major negative comments focused on the not-so-friendly demeanor of the wait staff and the overcrowded entry.

Eden Cafe (Park Heights JCC)

	Poor	Fair	Good	V.Good	Excellent
Food quality	3%	8%	23%	43%	24%
Service quality	6%	18%	25%	36%	15%
Environment (cleanliness/ appearance/décor)	1%	5%	20%	42%	33%
Value	2%	10%	26%	38%	24%

Number of respondents for this store: 202

Summary of Comments:

Customers of the Park Heights JCC location of the Eden Café observed that the restaurant provided a good selection of menu items and showed additional appreciation of new menu items. Comments were mixed on the quality of food, but the pizza and fries were patron favorites. Comments about the attitude of staff were also mixed, but one clear comment was the slowness of service. People liked the décor of the establishment and its cleanliness.

Goldberg's Bagels

	Poor	Fair	Good	V.Good	Excellent
Food quality	2%	4%	10%	40%	45%
Service quality	6%	12%	24%	35%	23%
Environment (cleanliness/ appearance/décor)	4%	8%	25%	38%	26%
Value	4%	9%	28%	36%	23%

Number of respondents for this store: 274

Summary of Comments:

When discussing Goldberg's Bagel's as a restaurant, patrons focused on the good quality of the bagel sandwiches. Customers also expressed a positive view of the "new" location and the selection of items on the menu. Certain members of the staff were found to be unfriendly and the pace of service was found to be slow. The ordering system continued to be confusing to many customers. Patrons also requested that the establishment be cleaned on a more regular basis.

KosherBite/KB Szechuan

	Poor	Fair	Good	V.Good	Excellent
Food quality	11%	21%	29%	30%	8%
Service quality	9%	22%	35%	22%	11%
Environment (Cleanliness/ appearance/décor)	23%	29%	30%	12%	7%
Value	9%	12%	30%	30%	19%

Number of respondents for this store: 215

Summary of Comments:

KosherBite/KB's most positive comments focused on the establishment's coupons. With those coupons, patrons described this restaurant as the best value in town. Also, Baltimore kosher eaters appreciated that the late closing time. With regard to the food, patrons described the food as inconsistent in quality and freshness. Customers found the store environment as unappetizing for eating in due to its unclean atmosphere. And, patrons observed that the staff did not appear to care much about providing good service to customers.

Mama Leah's Gourmet Kosher Pizza

	Poor	Fair	Good	V.Good	Excellent
Food quality	4%	5%	18%	42%	31%
Service quality	5%	8%	35%	35%	17%
Environment (Cleanliness/ appearance/décor)	3%	11%	33%	36%	17%
Value	5%	11%	37%	36%	11%

Number of respondents for this store: 262

Summary of Comments:

Mama Leah's received good comments about the quality of its pizza, with many customers saying it was the best in Baltimore. At the same time, there was a minority of patrons who noted poor quality pizza. Customers express mixed comments on the quality of the environment. One area of improvement suggested by consumers was to speed up service times. Customers were also disappointed in the sparse amount of toppings added to the pizza.

Milk and Honey Bistro

	Poor	Fair	Good	V.Good	Excellent
Food quality	1%	6%	15%	34%	44%
Service quality	4%	5%	17%	35%	39%
Environment (cleanliness/ appearance/décor)	11%	22%	30%	27%	11%
Value	1%	10%	22%	34%	33%

Number of respondents for this store: 161

Summary of Comments:

Milk and Honey Bistro received a large number of comments about the positive customer service provided here, with many references to the owners, David and Elizabeth. The food was described as homey, with soups receiving specific mention as really good. The breakfast buffet was also recommended. On the needs-improvement side, customers found the establishment a little dirty and the décor needing an upgrade.

Royal Restaurant

	Poor	Fair	Good	V.Good	Excellent
Food quality	4%	9%	30%	37%	20%
Service quality	7%	13%	23%	37%	20%
Environment (cleanliness/ appearance/décor)	5%	15%	23%	34%	23%
Value	5%	6%	29%	35%	25%

Number of respondents for this store: 137

Summary of Comments:

There were not a sufficient number of written comments to create a summary. The comments that were provided mentioned slow service, recommended the buffet, and noted the availability of tables.

Subway (Reisterstown Road)

	Poor	Fair	Good	V.Good	Excellent
Food quality	4%	8%	21%	39%	28%
Service quality	3%	7%	22%	37%	32%
Environment (cleanliness/ appearance/décor)	2%	4%	19%	37%	38%
Value	11%	13%	18%	33%	25%

Number of respondents for this store: 215

Summary of Comments:

The kosher Subway of Baltimore was described as having a clean establishment and providing service with a good attitude. Customers' written comments showed mixed opinions on the quality of the submarine sandwiches – some thought they were tasty, others complained about the small portions of meat in the subs. Patrons found service to be slow and orders getting confused by staff.

Tov Pizza

	Poor	Fair	Good	V.Good	Excellent
Food quality	4%	6%	23%	35%	33%
Service quality	4%	13%	26%	33%	24%
Environment (cleanliness/ appearance/décor)	6%	14%	31%	25%	24%
Value	4%	9%	27%	34%	26%

Number of respondents for this store: 206

Umami

	Poor	Fair	Good	V.Good	Excellent
Food quality	2%	5%	13%	30%	49%
Service quality	9%	10%	17%	28%	37%
Environment (cleanliness/ appearance/décor)	1%	3%	11%	22%	64%
Value	8%	8%	34%	34%	16%

Number of respondents for this store: 166

Summary of Comments:

“Best in Baltimore” was the description given to Tov Pizza by many participants in this year’s kosher survey. Customers were glad that Tov has reopened and had positive things to say about the rebuilt restaurant (especially the change in bathroom). Pizza pulled in the customers; survey takers found that the non-pizza offerings were not attractive or too limited. Customer service received mixed service with some positive comments and some negative comments. Patrons found the staff not acting professionally toward customers.

Summary of Comments:

This is Umami’s first time being reviewed in the Baltimore kosher survey and this Asian food restaurant performed well. Baltimore consumers indicated that Umami provided good Chinese food and good sushi. People appreciated the clean, upscale atmosphere. Even so, customers were frustrated about the length of the wait for tables even when reservations were made. While patrons found the wait staff competent, customers have experienced negative service issues, including slow service. While people do like the food here, some patrons said they received a better value at competitor David Chu’s.

Dunkin' Donuts (Fallstaff or Old Court)

Complete Survey Results: Bakeries

	Poor	Fair	Good	V.Good	Excellent
Food quality	1%	4%	22%	40%	34%
Service quality	6%	8%	26%	35%	27%
Selection	2%	3%	21%	43%	32%
Environment (cleanliness/ appearance/décor)	2%	9%	27%	40%	22%
Value (relationship between quality and price)	0%	5%	19%	40%	36%

Number of respondents for this store: 252

Summary of Comments:

Customers of Dunkin' Donuts described this establishment as a great place for a quick coffee and a simple breakfast. People also appreciated the long hours of business. While some people had good service there, many customers indicated many service issues with staff, particularly with language issues and mishandling of orders. Other issues included inconsistency of freshness in the baked goods.

Goldberg's New York Bagels

	Poor	Fair	Good	V.Good	Excellent
Food quality	1%	2%	12%	37%	48%
Service quality	6%	8%	20%	35%	31%
Selection	2%	5%	22%	35%	37%
Environment (cleanliness/ appearance/décor)	2%	7%	26%	35%	31%
Value (relationship between quality and price)	5%	9%	27%	34%	25%

Number of respondents for this store: 194

Goldman's Kosher Bakery

	Poor	Fair	Good	V.Good	Excellent
Food quality	1%	3%	8%	28%	59%
Service quality	4%	5%	11%	34%	47%
Selection	0%	3%	5%	32%	61%
Environment (cleanliness/ appearance/décor)	1%	4%	7%	34%	54%
Value (relationship between quality and price)	3%	5%	14%	40%	40%

Number of respondents for this store: 245

Summary of Comments:

There were not a sufficient number of written comments to create a summary. Comments that were provided focused on good quality bagels (although not always fresh) and some rudeness by certain personnel.

Summary of Comments:

Goldman's Kosher Bakery received mostly positive comments about its baked goods. In fact, many people described their products as "best in Baltimore." Consumers named a wide variety of products as their favorites (e.g., cakes, pies, pastries, challah). People appreciate the clean environment and the bakery's on-line coupons. One area for improvement was customer service which received mixed comments, both positive and negative.

Pariser's Bakery

	Poor	Fair	Good	V.Good	Excellent
Food quality	1%	7%	14%	35%	42%
Service quality	4%	3%	21%	31%	42%
Selection	3%	8%	22%	37%	30%
Environment (cleanliness/ appearance/décor)	3%	5%	18%	37%	36%
Value (relationship between quality and price)	5%	4%	27%	36%	28%

Number of respondents for this store: 147

Summary of Comments:

There were not a sufficient number of written comments to create a summary. Comments that were provided focused on the great quality of the pita bread.

Schmell & Azman Uptown Bakery

	Poor	Fair	Good	V.Good	Excellent
Food quality	9%	10%	24%	36%	20%
Service quality	9%	15%	29%	28%	19%
Selection	11%	24%	28%	22%	15%
Environment (cleanliness/ appearance/décor)	10%	14%	34%	25%	17%
Value (relationship between quality and price)	8%	12%	35%	31%	15%

Number of respondents for this store: 149

Summary of Comments:

There were not a sufficient number of written comments to create a summary. Comments that were provided focused on the bakery's "great" knishes, and that store itself needs more cleaning and improved service.

Seven Mile Market's Bakery

	Poor	Fair	Good	V.Good	Excellent
Food quality	8%	8%	37%	33%	15%
Service quality	9%	12%	40%	26%	13%
Selection	9%	20%	37%	23%	12%
Environment (cleanliness/ appearance/décor)	12%	27%	31%	23%	7%
Value (relationship between quality and price)	8%	22%	30%	29%	11%

Number of respondents for this store: 149

Summary of Comments:

There were not a sufficient number of written comments to create a summary.

Sion's Bakery

	Poor	Fair	Good	V.Good	Excellent
Food quality	5%	5%	9%	29%	52%
Service quality	4%	6%	12%	28%	50%
Selection	9%	10%	30%	27%	24%
Environment (cleanliness/ appearance/ décor)	4%	8%	24%	37%	26%
Value (relationship between quality and price)	4%	5%	17%	32%	42%

Number of respondents for this store: 100

Summary of Comments:

There were not a sufficient number of written comments to create a summary.

Kosher Quality Scores

Note: Kosher Quality Scores are based on adding only the very good and excellent percentages in each of the rated categories (e.g., quality of food) for each establishment. Highest scores for a category are in bold. See each establishment's full statistics for more information.

Restaurants/Take-Out

	Food	Service	Environment	Value
Accents	85	66	69	49
Caramels	49	40	25	49
Cocoaccinos	71	59	66	50
David Chu's	87	87	85	80
Eden Café (Park Heights)	67	51	75	62
Goldberg's	85	58	64	59
KosherBite/KB	38	33	19	49
Mama Leah's	73	52	53	47
Milk & Honey	78	74	38	67
Royal	57	57	57	60
Subway	67	69	75	58
Tov Pizza	68	57	49	60
Umami	79	65	86	50

Stores/Butchers

	Service	Environment	Selection	Quality	Price
Shlomo's	72	49	65	79	68
Seven Mile	38	31	68	47	35
Wasserman & Lemberger	77	59	82	89	52
Knish Shop	60	45	n/a	82	51

Bakeries

	Food	Service	Selection	Environment	Value
Dunkin' Donuts	74	62	75	62	76
Goldberg's	85	66	72	66	59
Goldman's	87	81	93	88	80
Pariser's	77	73	67	73	64
Schmell & Azman	56	47	37	42	46
Seven Mile	48	39	35	30	40
Sion's	81	78	51	63	74

Restaurants

Accents Grill on the Atrium

2839 Smith Avenue
Baltimore, MD 21209
410-602-2224

www.accentkosher.com

Supervision: Star-K

Café Teva

@ Owings Mills JCC
3506 Gwynnbrook Avenue
Owings Mills, MD 21117

<http://www.jcc.org/articlenav.php?id=574>

Supervision: Rabbi Shalom Salfer

Caramels

700 Reisterstown Road
Baltimore, MD 21208
410-486-2365

Supervision: Star-K

Cocoaccinos

2831 Smith Avenue
Baltimore, MD 21209
410-653-3888

www.cocoaccinos.com

Supervision: Rabbi Sholom Salfer

Baltimore Kosher Directory

David Chu's China Bistro

7105 Reisterstown Road
Baltimore, MD 21215
410-602-5008
Supervision: Star-K

EDEN Cafe at Park Heights JCC

5700 Park Heights Avenue
Baltimore, MD 21215
410-602-7888

www.jcc.org/articlenav.php?id=133

Supervision: Star-K

Goldberg's Kosher Bagels

1498 Reisterstown Road
Baltimore, MD 21208
410-415-7001

www.goldbergsbagels.com

Supervision: Star-K

KosherBite/KB Szechuan

6309 Reisterstown Road
Baltimore, MD 21215
410-358-6349
Supervision: Star-K

Kosher Korner

in Terrace Court Cafe
3400 N. Charles St.
Baltimore, MD 21218
410-516-4506
Supervision: Star-K

Knish Shop, The

508 Reisterstown Rd.
Baltimore, MD 21208
410-484-5850

Supervision: Star-K

Mama Leah's Gourmet Kosher Pizza

1852 Reisterstown Road
Pikesville, MD 21208
410-653-7600

www.mamaleahspizza.com

Supervision: Star-K

Melatte

1550 Orleans Street
Baltimore, MD 21231
410-502-2936

www.melatte.com

Supervision: Rabbi Y Zvi Weiss supervises the items, not the establishment

Milk and Honey Bistro Inc.

1777 Reisterstown Road

Baltimore, MD 21208

410-486-4344

Supervision: Star-K & Rabbinical Council of Greater
Washington

Royal Restaurant

7002-A Reisterstown Road

Colonial Village Shopping Ctr.

Baltimore, MD 21215

410-484-3544

www.royalkosherrestaurant.com

Supervision: Star-K

Kosher Subway of Maryland

706 Reisterstown Rd.

Baltimore, MD 21208

www.koshersubs.com

410-653-5782

Supervision: Star-K

Tov Pizza

6313 Reisterstown Road

Baltimore, MD 21215

410-358-5238

www.tovpizza.com

Supervision: Kof-K

Umami

1500 Reisterstown Road

Club Center

Baltimore, MD 21208

410-484-7787

Supervision: Kof-K

Bakeries

Dunkin' Donuts (Fallstaff)

7000 Reisterstown Road
Baltimore, MD 21215
410-764-6846
Supervision: Rabbi Salfer

Dunkin' Donuts (Old Court)

1508 Reisterstown Road
Baltimore, MD 21208
410-764-6846
Supervision: Rabbi Salfer

Goldberg's Kosher Bagels

1498 Reisterstown Road
Baltimore, MD 21208
410-415-7001
www.goldbergsbagels.com
Supervision: Star-K

Goldman's Kosher Bakery

Fallstaff Shopping Center
6848 Reisterstown Road
Baltimore, MD 21215
410-358-9625
www.GoldmansKosherBakery.com
Supervision: Star-K

Krispy Kreme - Owings Mills

10021 Reisterstown Road
Owings Mills, MD 21117
410-356-2655
Supervision: Star-D
Notes: Non-Cholov Yisroel

Pariser's Bakery

6711 Reisterstown Road
Baltimore, MD 21215
410-764-1700
Supervision: Star-K

Schmell & Azman Uptown Bakery

7006 Reisterstown Road
Baltimore, MD 21215
410-484-7343
Supervision: Star-K

Sion's Bakery

302 Reisterstown Road
Baltimore, MD 21208
443-548-0370
Supervision: Star-K

Van Gough Café

300 S. Ann street
Baltimore, MD 21231
410-558-1958
Supervision: Rabbi Y. Zvi Weiss

Caterers

(most restaurants also provide catering services)

Catering by Weiss

8 Gwynns Mill Court
Owings Mills, MD 21117
443-394-8338
800-459-0009

www.cateringbyweiss.com

Supervision: Star-K & Rabbinical Council of Greater Washington

Catering by Yaffa, Inc.

4311 Old Milford Mill Road
Baltimore, MD 21208
410-486-3325

www.cateringbyyaffa.com

Supervision: Star-K

Dovid Elgamil Catering

3809 Clarks Lane, Suite 301
Baltimore, MD 21215
410-764-1263
Supervision: Star-K

Ester's Catering

6312 Benhurst Road
Baltimore, MD 21209
410-358-2306
Supervision: Star-K

Milk and Honey Bistro Inc.

1777 Reisterstown Road
Baltimore, MD 21208
410-486-4344
Supervision: Star-K & Rabbinical Council of Greater Washington

O'Fishel

7000 Rockland Hills Drive
Baltimore, MD 21209
410-764-3474
Supervision: Star-K

Dahan of Washington

14670 Southlawn Lane
Rockville, MD 20850
301-294-8445
Supervision: Rabbinical Council Greater Washington

Oakleaf Catering Group

5805 Oakleaf Avenue
Baltimore, MD 21215
888-795-5550
Supervision: Star-K & Rabbinical Council of Washington

Orli Catering

3103 Northbrook Road
Baltimore, Maryland 21208
410-653-5252

Supervision: Rabbinical Council of Greater Washington

Sara's Fine Catering

4860 Boiling Brook Parkway
Rockville, MD 20852
301-468-0400

www.sarasfinecatering.com

Supervision: Rabbinical Council of Greater Washington

Signature Kosher Catering by Max's

2319 University Boulevard West
Wheaton, MD 20902
301-949-6297

www.TheShalomGroup.com

Supervision: Rabbinical Council of Greater Washington

Simchas & Brachas Catering

607 Reisterstown Road
Baltimore, MD 21208
410-602-3358

Supervision: Star-K

Stores/Butchers

Shlomo's Kosher Meat Market

506 Reisterstown Road
Baltimore, MD 21208
410-602-7888

Supervision: Star-K & Rabbinical Council of Greater Washington

Wasserman & Lemberger

7006-D Reisterstown Road
Baltimore, MD 21215
410-486-4196

Supervision: Rabbi Hopfer/Star-K & Rabbinical Council of Greater Washington

Seven Mile Market

4000 Seven Mile Lane
Baltimore, MD 21208
410-653-2000

www.sevenmilemarket.com

Notes: All packaged products from Bakery, Dairy Department, Fresh Meat, Fish, Deli, Prepared Foods under Star-K when stated on sign/label.

Other

Candy Store

7002 Reisterstown Road
Baltimore, MD 21215
410-653-9900
www.thecandystoreonline.com
Supervision: Star-K

Chocolate Publishing

1496 Reisterstown Rd Suite 217
Pikesville MD 21208
<http://www.chocolatepublishing.com/>
Supervision: Star-K

Edible Arrangements

231 E. Baltimore Street
Suite 102
Baltimore, MD 21202
www.ediblearrangements.com
410-545-0515
Supervision: Star-K

Edible Arrangements

York Road Plaza
6352 York Road
Baltimore, MD 21212
www.ediblearrangements.com
410-377-3051

Supervision: Star-K

Edible Arrangements

3524 Brenbrook Dr.
Randallstown, MD 21133
www.ediblearrangements.com
410-922-7773
Supervision: Star-K

Frosty's Shaved Ice LLC

120 Reisterstown Road
Pikesville, MD 21208
Supervision: Star-K

FruitWorks

1496 Reisterstown Road
Pikesville, MD 21208
443-940-0331
Supervision: Star-K

Kosher Korner

Towson University
Newell Dining Hall
8000 York Road
Towson, MD 21252-0001
410-704-2534
Supervision: Star-K

Kosher Sports, Inc.

333 West Camden Street
Baltimore, MD 21201

1101 Russell St.

Baltimore, MD 21230

www.koshersportsinc.com

201-658-1812

Platter Palace

3112 Parkington Avenue

Baltimore, MD 21215

410-358-7835

Supervision: Star-K

Rita's Italian Ice

11700 Reisterstown Rd.

Reisterstown, MD 21136

410-833-9744

Supervision: Star-D

Rita's Italian Ice

Reisterstown Road Plaza

6796 Reisterstown Road

Baltimore, MD 21215

410-764-RITA (7482)

Supervision: Star-K

Scoops & Froots

231 E. Baltimore St.

Ste. 102

Baltimore, MD 21202

410-605-9599

Supervision: Star-K

Simply Desserts, LLC

10622 Big Woods Court

Columbia, MD 21044

443-226-0102

Supervision: Star-K

Smokler Center for Jewish Life

3109 N. Charles Street

Baltimore, MD 21218

410-516-4196

Supervision: Star-K

Kosher Supervision Organizations

Star-K Kosher Certification

122 Slade Avenue
Suite 300
Baltimore, Maryland 21208
410-484-4110
Fax: 410-653-9294
www.star-k.org
star-k@star-k.org

Rabbinical Council of Greater Washington/ Vaad Harabanim of Greater Washington

11161 New Hampshire Ave, Suite 402
Silver Spring, MD 20904
301-593-0336
Fax: 301-593-1115
www.capitolk.org
capitolkdc@verizon.net

<p style="text-align: center;">Web Sites Relating to Kosher Food</p>

Kosher Community Surveys

www.kosher-community-surveys.com

Home of all things about kosher community surveys!

* * *

The following web sites are not affiliated with Kosher Community Surveys LLC, but are listed here because they might be of interest.

JewishByte.Info

www.jewishbyte.info

A comprehensive community website to serve the Greater Baltimore Jewish community.

Kashrut.com

www.kashrut.com

This site has a variety of kosher-related resources, including kosher food alerts, kosher travel, articles about kosher food processing.

Kashrus Magazine

www.kashrusmagazine.com

A periodical and website containing articles and information on kashrut issues and standards.

End Notes

Kosher Community Surveys LLC has enjoyed conducting this year's kosher community survey. We welcome your comments/suggestions to improve the survey for next year.

The information reflected in this report is intended to be as accurate as possible as of the date of this publication; however, information can change over time. It is recommended that you call an establishment directly or the appropriate kosher supervision authority for the most up-to-date information.

Obtain information about Kosher Community Surveys LLC at www.kosher-community-surveys.com.

Any thoughts? Contact us at feedback@kosher-community-surveys.com.



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